Ministry of Justice

quanta Training

The Leadership Edge: Leading Change with Impact for HO/SEO

Throughout the programme, practical exercises, experimentation and shared reflection make learning engaging, memorable and fun. Professional actors join the Relationship Building & Influencing and Managing Conflict sessions, bringing realistic workplace scenarios to life in a safe, supportive environment. You can explore different approaches, pause, try again and receive feedback on your impact.

REGISTER NOW



Introduction to Programme

Wednesday 20 January 27

This half day session is a virtual meet and greet with Trainer and fellow delegates.

With Forum Theatre



Emotional Intelligence

Friday 29 January 27

Explore how your emotions and behaviour affect you and the people you work with. Through interactive exercises, develop greater self-awareness, recognise others' perspectives and practise responding thoughtfully under pressure.



Effective Communication

Friday 26 February 27

Build on your emotional awareness to communicate clearly and confidently with colleagues and project stakeholders. Practise listening, questioning and adapting your message through engaging exercises that help you understand what makes communication effective.





Relationship Building – Managing Upwards

Monday 22 March 27

Apply your communication skills to building productive relationships with managers and senior stakeholders. Explore how to understand their priorities, manage expectations, raise concerns and put forward your ideas with confidence.



Managing Conflict I Having Difficult Conversations & Round Off

Tuesday 30 March 27

Bring together your learning to tackle disagreements and sensitive conversations with greater confidence. Practice being clear, assertive and respectful, then reflect on your progress and identify practical actions to take back into your work.