

Future Ready Project Delivery

Skills, Insight and
Collective Learning

Event Insights

The **Future Ready Project Delivery** event brought together project and capability professionals to explore how organisations can deliver projects more effectively in a rapidly evolving environment.

The focus was on the **future of the project delivery profession, AI, capability development, learning culture, collaboration and embedding learning.**

This summary captures the **key insights, challenges, and implications** arising from attendee feedback and live polling.

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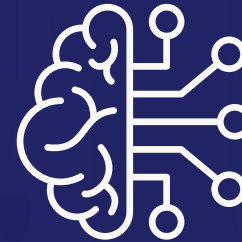
On the way in,
you said ...

We asked what themes you hoped would be covered during the event.

Innovation in Learning



AI



Best Practices



The Future of Project Delivery



Networking



Headline Findings

Strong Appetite for Future Focused Change

Attendees primarily attended to:

- Build professional connections and shared understanding
- Learn about the future of project delivery
- Explore best practice and innovation, particularly in relation to AI

Implication: Project professionals are actively seeking modern, forward-looking approaches rather than incremental improvements to existing methods.

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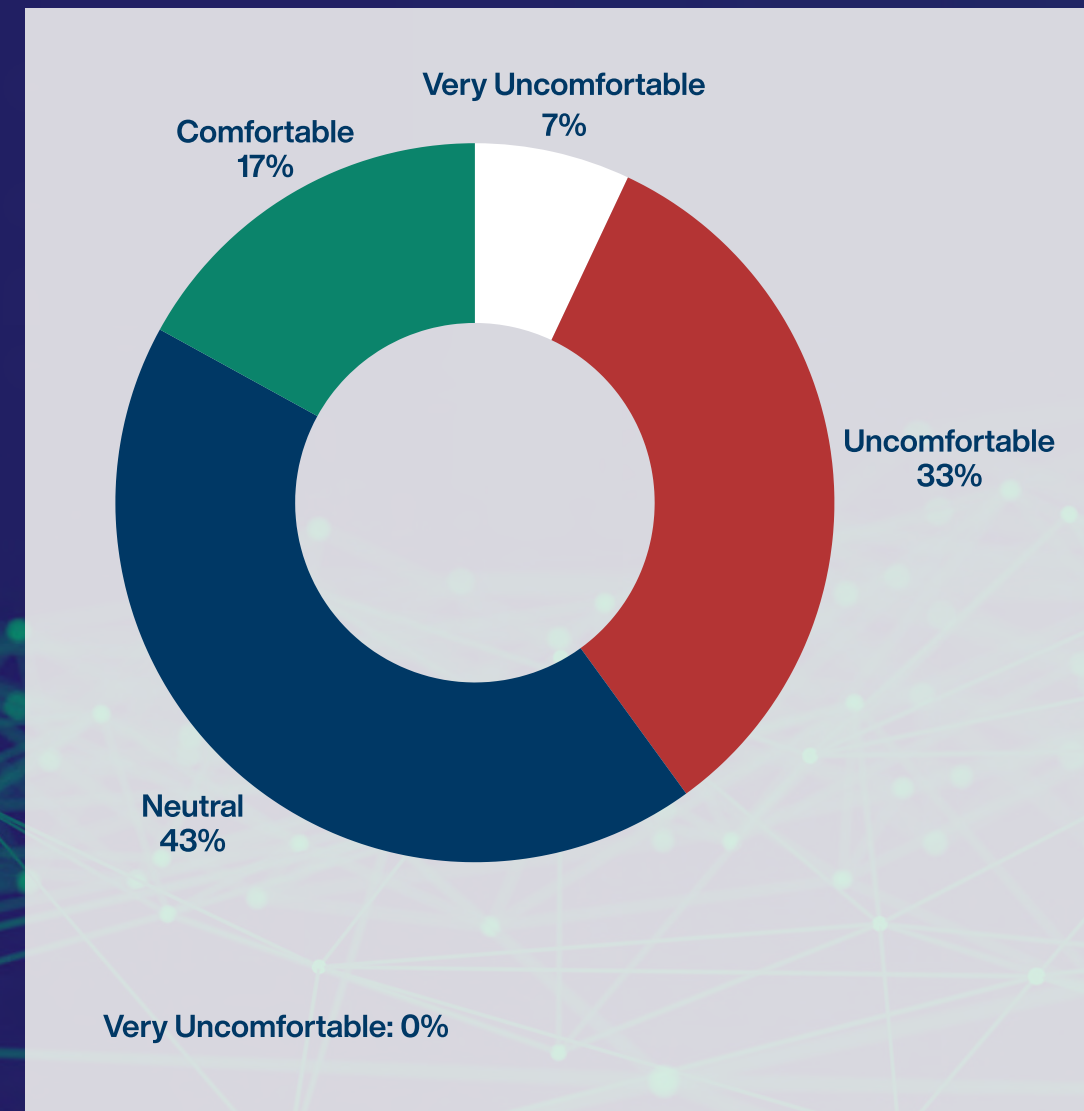
Topic 1: AI in Project Management

Heat Map Responses

Facilitated by: Jason Ford, Quanta Training

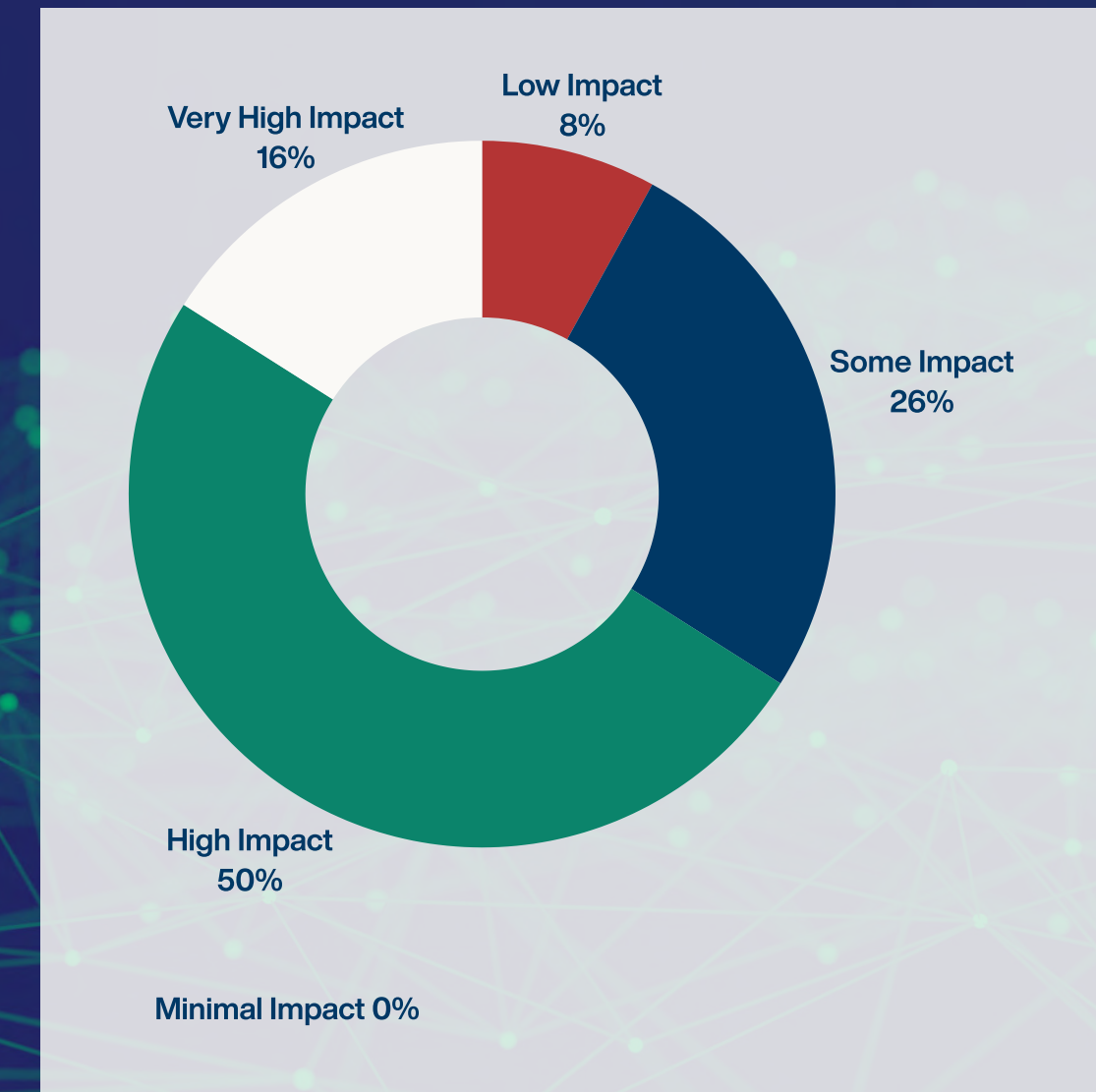
Confidence and Trust

How comfortable are you with AI influencing decisions in your current projects?



Perceived Value

How much positive impact do you believe AI can have on Project Delivery outcomes in your organisation?



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Topic 1: AI in Project Management

Heat Map Responses

Facilitated by: Jason Ford, Quanta Training

AI Is Seen as High-Impact, but Trust Remains Low

Two-thirds of attendees believe AI will have a high or very high positive impact on project delivery. However, many participants expressed neutral or negative comfort levels in using AI day-to-day.

Insight: AI is widely accepted as inevitable and valuable, but confidence, governance, and clarity of use are barriers to adoption.

Implication: Organisations should prioritise practical AI enablement, ethical guidance, and skills development rather than focusing solely on technology investment.

Very Uncomfortable: 0%

Minimal Impact: 0%

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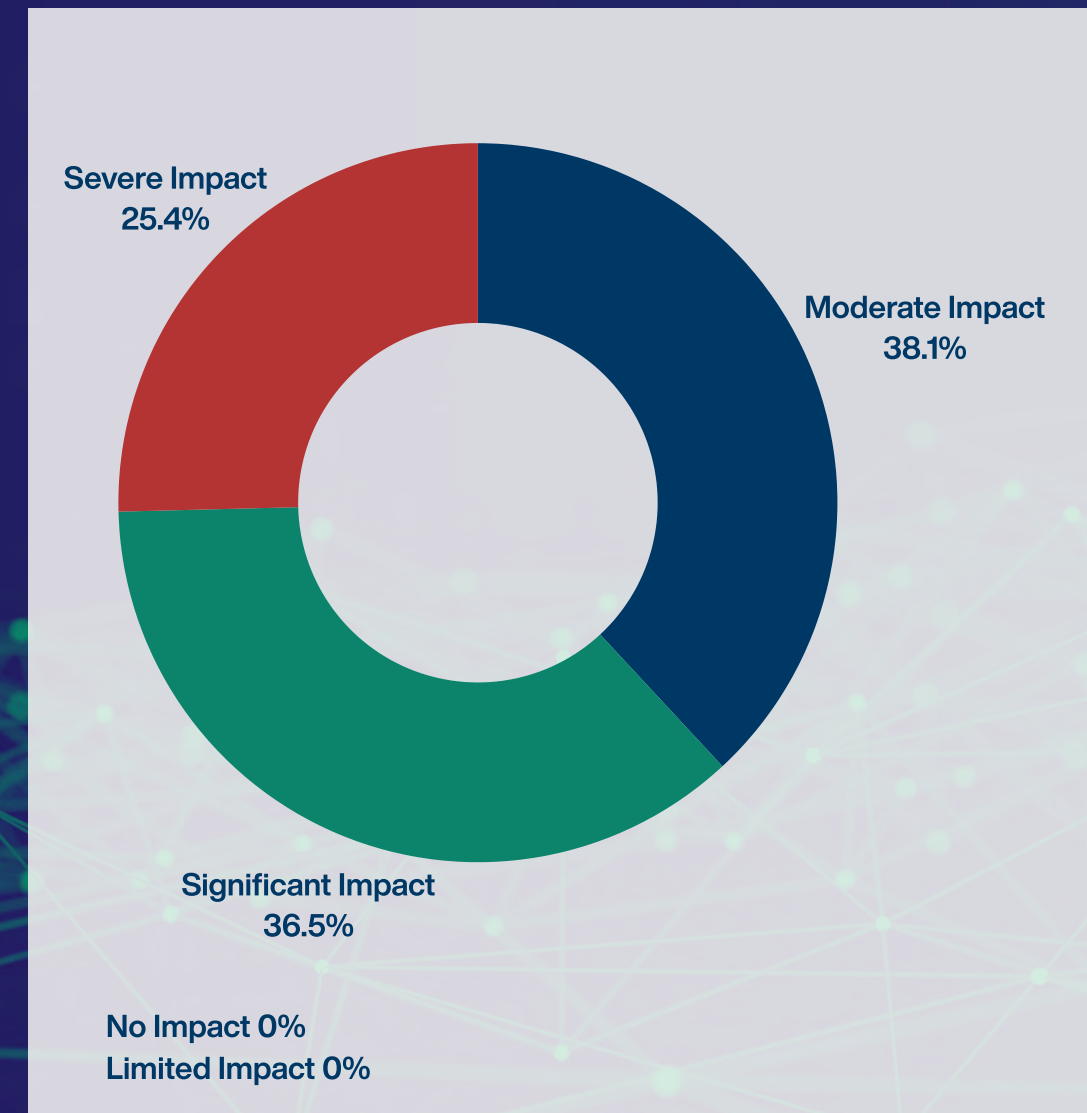
Topic 2: Barriers to Learning

Heat Map Responses

Facilitated by: Sarah Harris, UKHSA

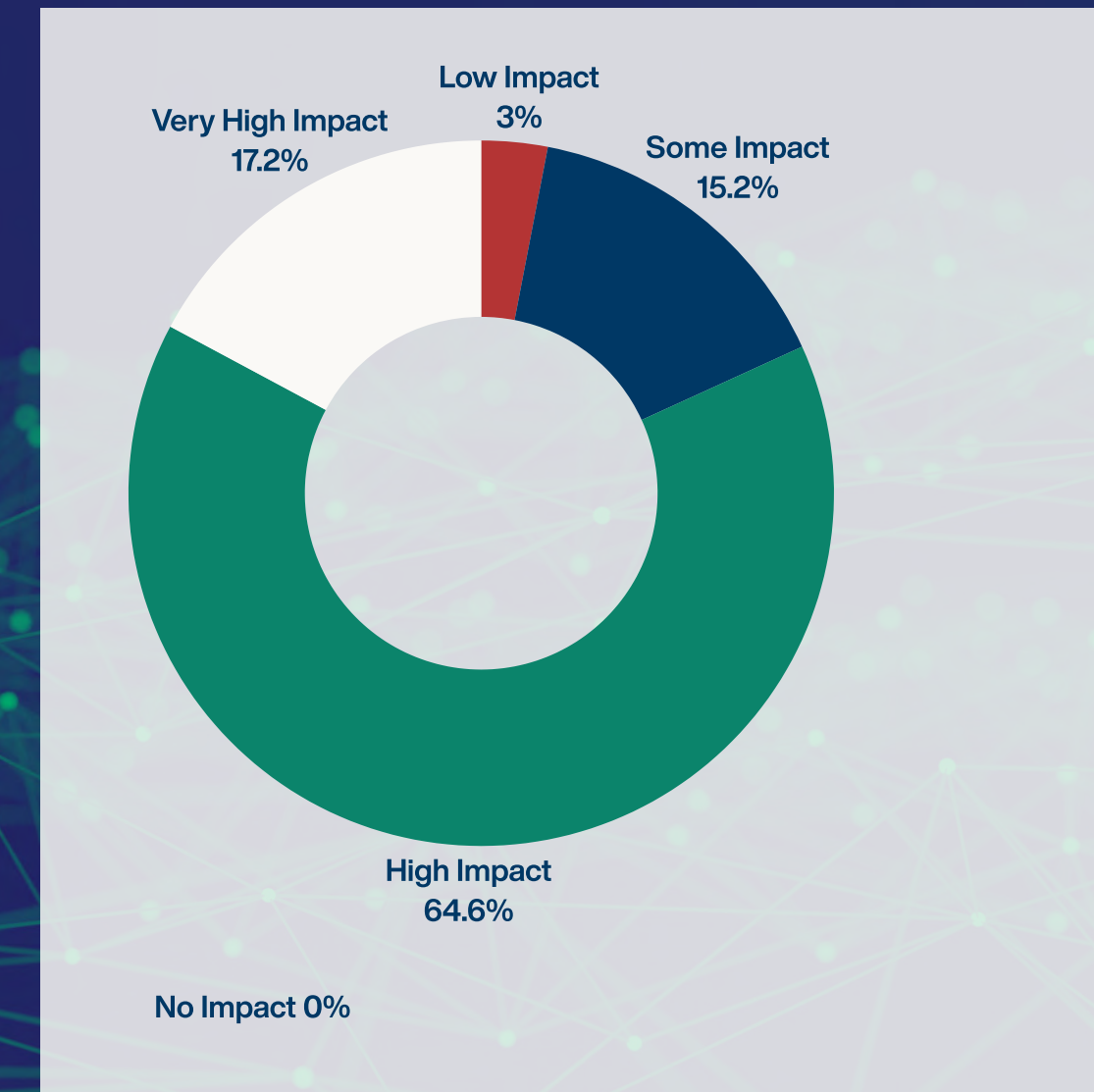
Individual Barriers

To what extent do the individuals barriers affect their willingness and ability to undertake learning?



Organisational Barriers

To what extent do organisational barriers affect their willingness and ability to undertake learning?



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Topic 2: Barriers to Learning

Heat Map Responses

Facilitated by: Sarah Harris, UKHSA

Organisational Barriers Are Seen as Highly Restrictive

Participants indicated that organisational barriers have a **major impact** on learning:

Over 80% of respondents believe their organisation substantially limits learning through factors such as culture, processes, time constraints, or lack of structural support.

Insight: Learning challenges are perceived as systemic rather than optional. Individual motivation alone is unlikely to overcome poor organisational design.

Individual Barriers Are Also Significant, but Secondary

Notably, 0% of participants felt individual barriers had no impact, underscoring that confidence, time pressure, fatigue, or mindset issues are universally felt.

Insight: While individuals recognise personal obstacles, these exist within and are often reinforced by organisational conditions.

Minimal Impact 0%

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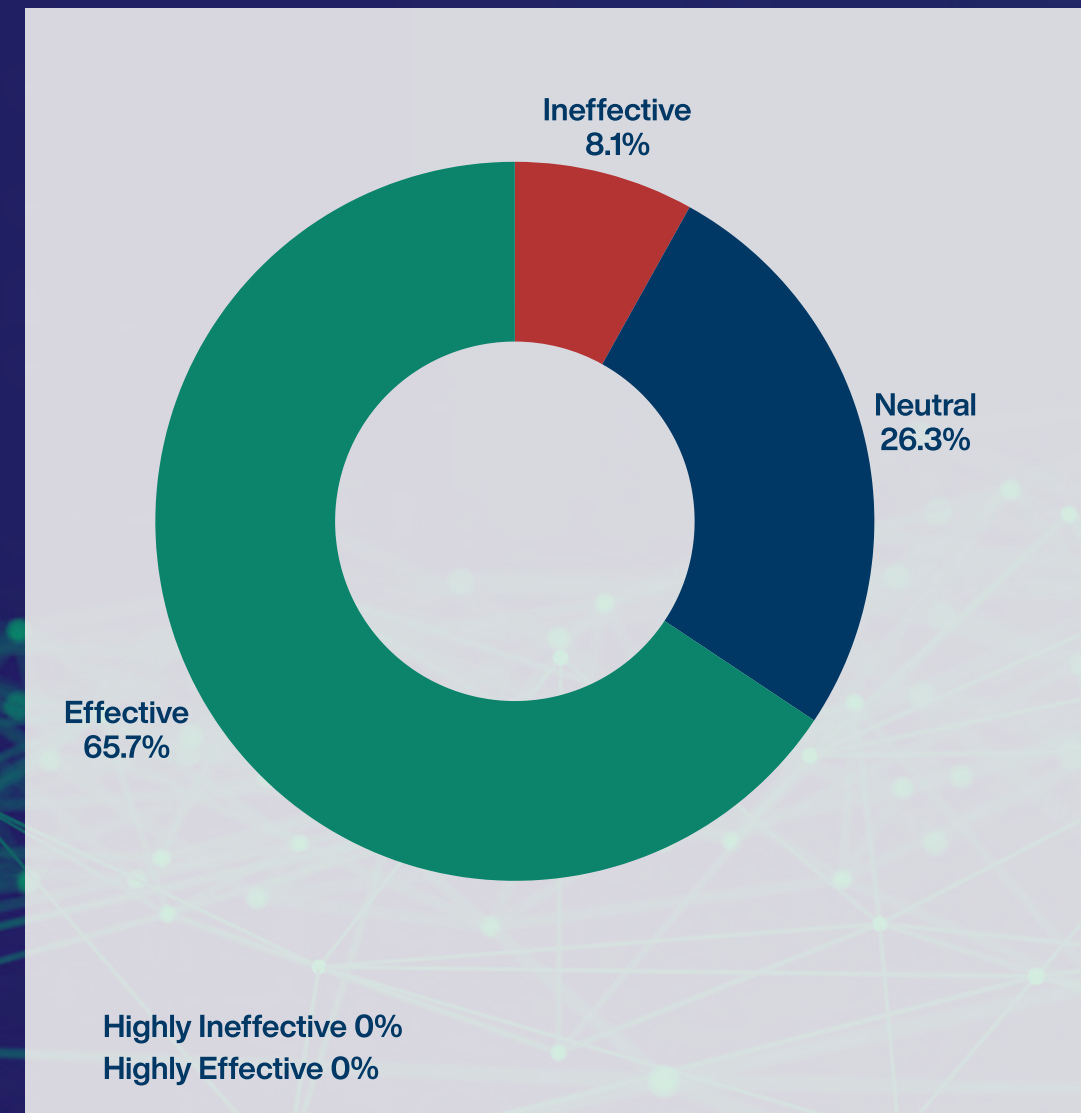
Topic 3: Collaboration with Stakeholders

Heat Map Responses

Facilitated by: Deji Ariyo, Quanta Training

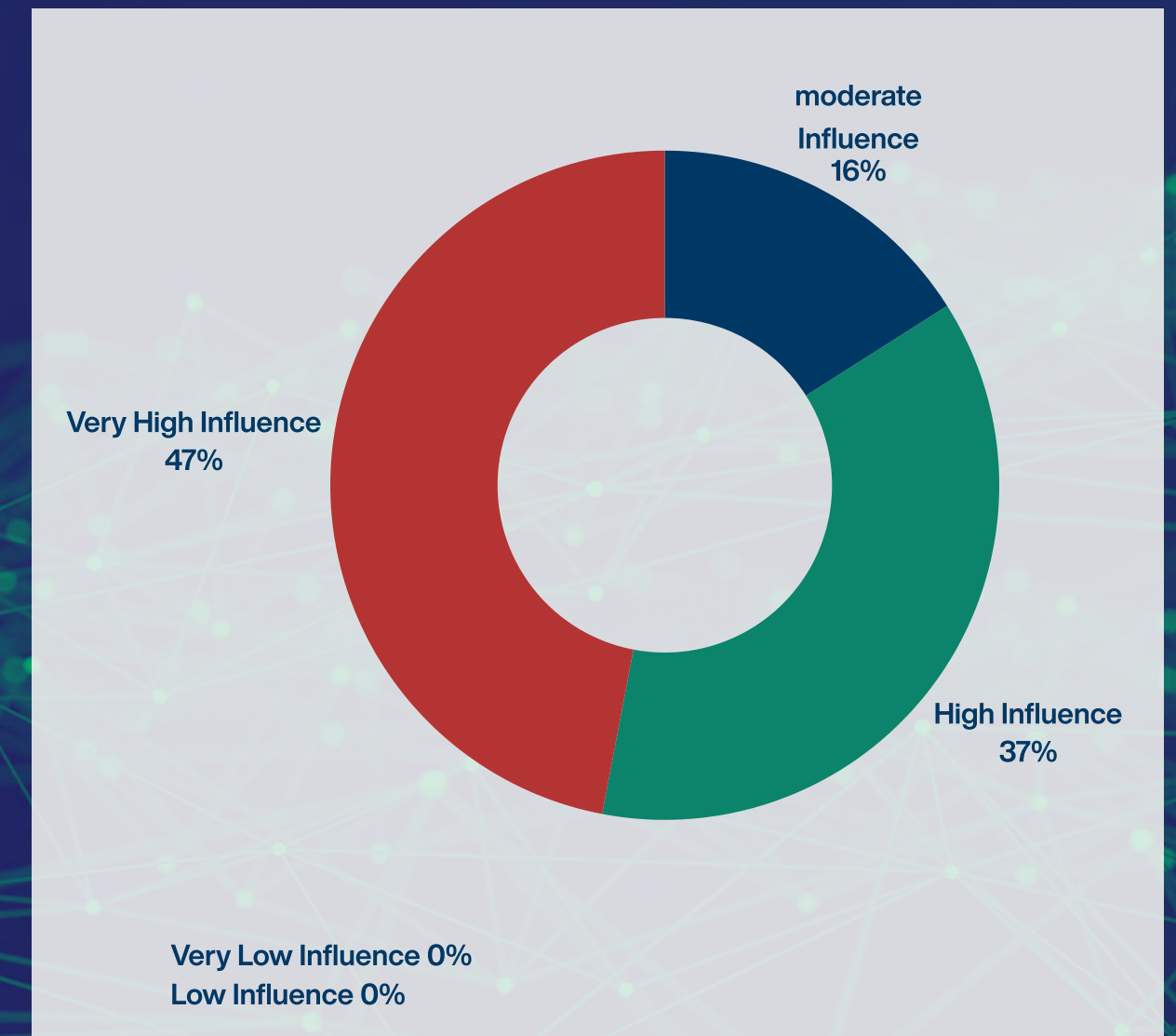
Quality of Collaboration

How effective is stakeholder collaboration on your projects?



Influence on Outcomes

How much Influence do stakeholders typically have on project decisions and outcomes?



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Topic 3: Collaboration with Stakeholders

Heat Map Responses

Facilitated by: Deji Ariyo, Quanta Training

Networking and Shared Experience Delivered the Most Value

Stakeholders were seen as having very high influence on project success.

While most collaboration was rated as effective, a notable minority found it ineffective or inconsistent.

Insight: Success is less about stakeholder presence and more about how collaboration is managed.

Implication: Improving stakeholder engagement capability represents a high-leverage opportunity to improve delivery outcomes.

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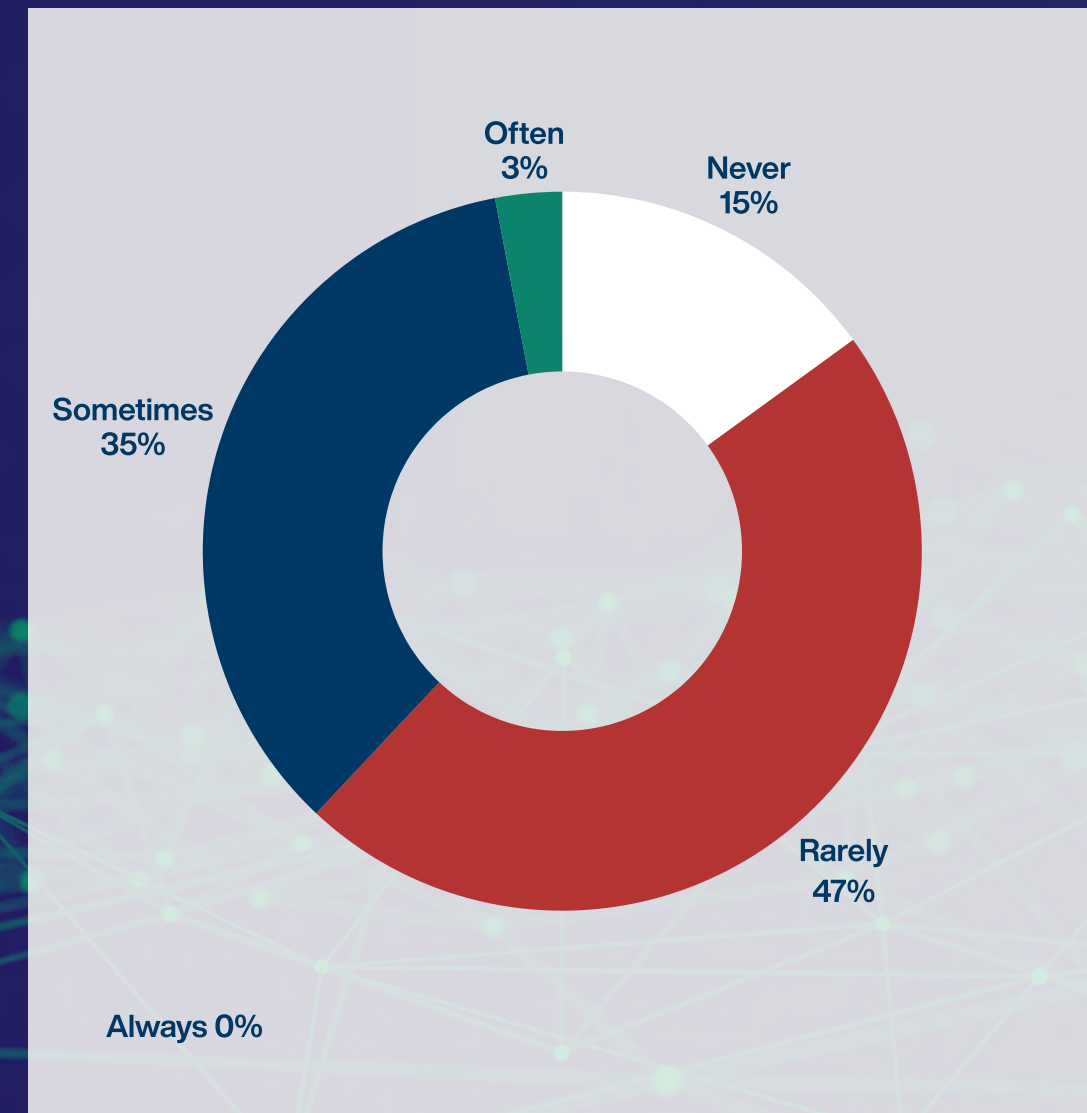
Topic 4: Experiences of Embedding Learning

Heat Map Responses

Facilitated by: Claire Parker, MoD

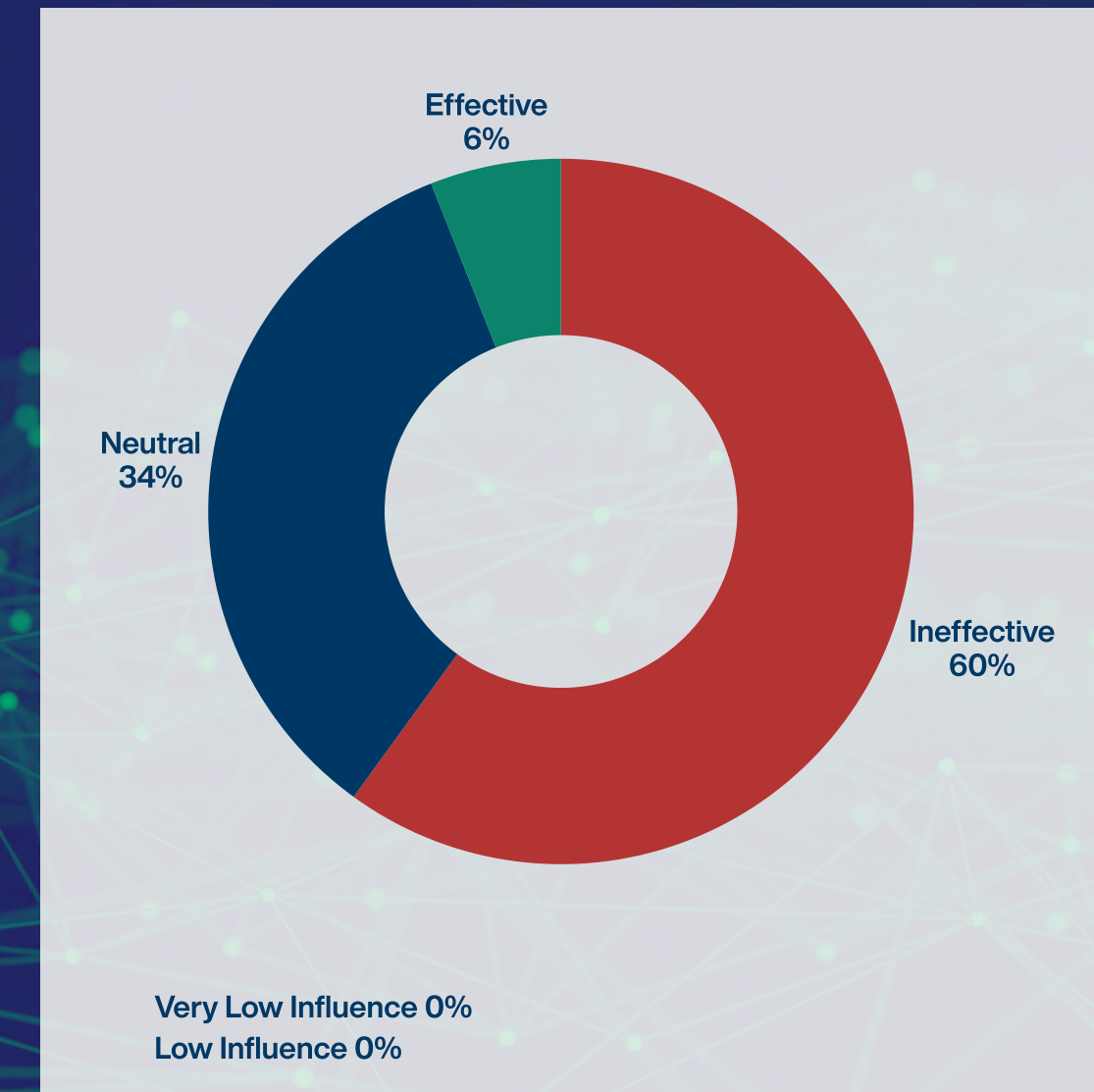
Learning Retention

How often do lessons learned in your projects lead to sustained changes in behaviour or practice?



Effectiveness of Embedding Learning

Based on your experience, how effectively is learning embedded and sustained in your agency?



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Topic 4: Experiences of Embedding Learning

Heat Map Responses

Facilitated by: Claire Parker, MoD

Learning Is Not the Problem. Embedding Is

Organisational barriers to learning were rated as high or very high by the majority of attendees.

Most respondents stated that:

- Learning is **rarely embedded**
- Lessons learned **seldom lead to sustained behaviour change**
- No respondents felt learning was always embedded effectively

Insight: There is a significant gap between learning acquisition and learning application.

Implication: Organisations must shift from “learning events” to learning systems, with accountability, reinforcement, and leadership ownership. Experiential learning supports embedding of skills that drive collaboration and unity of purpose across organisations.

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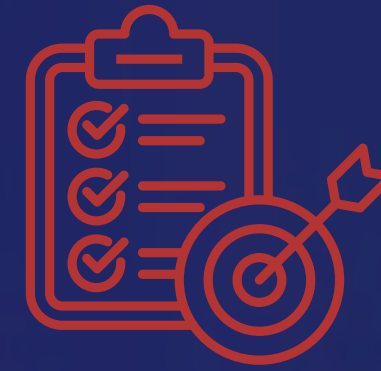
On the way Out, you said ...

We asked what you found most valuable during the event.



28%

of people took a new philosophy on how to better embed learning



24%

took away practical actions on how to improve Project Delivery



36%

gained real value from the opportunity to network



20%

felt reassured to know they weren't alone in facing challenges

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Keep the conversation going

The event was just the beginning. The real value is in the connections you have made and the shared understanding that you will carry forward. To support this, join the conversation in the Future Ready Project Delivery Community LinkedIn Group by clicking the LinkedIn Icon .



Cross Government Capability Forum

To join the Cross Government Capability Forum contact Sarah Harris.

Email: Sarah.Harris2@ukhsa.gov.uk

Have your say

Your opinion matters. What went well? How can we improve? What would you like to see at a future event? Click the button (right) to complete a short feedback survey to have your say and register your interest in future events.



Coming Soon

A deep dive into Panel Insights that were discussed at the event., and the findings from the roundtable discussions.

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