

## Virtual Exams with PeopleCert

All PeopleCert exams will be web proctored by PeopleCert's dedicated web-proctoring team. It is essential that you do 2 things:

1. Test your IT compatibility
2. Book your exam slot

### IT Compatibility

You can view the PeopleCert guide on getting prepared for your exam here:

<https://www.peoplecert.org/exams-peoplecert-online-proctoring-windows>

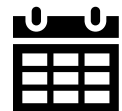
**Please pay special attention to the webcam requirements, as it does catch some people out!**



### Booking your Exam Slot

You will shortly receive an email regarding an exam voucher, registering with Peoplecert and booking your preferred exam slot. **Please action this ASAP to avoid disappointment.** We are sadly unable to book your exam time for you and some time slots can prove very popular.

To give you an idea of the timings that would work within the delivery of your course (be it a virtual or face-to-face course), please refer to the table below. *These are the times that the trainer will have covered the necessary content by.* If you would prefer to have a break and take your exam a little later, or maybe give yourself some extra revision time, please pick a slot that works for you but please do not pick any times earlier than those indicated below:



Exam	Day & Time
PRINCE2 – MSP - MoP - M_o_R Foundation	Day 3 after 15:00
PRINCE2 – MSP – MoP - M_o_R Practitioner	Day 5 after 13:00
MoR4 Practitioner	Any time after the course
ITIL4 Foundation	Day 3 after 15:00***
ITIL4 Foundation +	Post Course*
ITIL4 Specialist - High Velocity IT	Day 3 after 15:00
ITIL4 Specialist - Drive Stakeholder Value	Day 3 after 15:00
ITIL4 Specialist - Create, Deliver and Support	Day 3 after 15:00
ITIL4 Strategist - Direct, Plan and Improve	Day 3 after 15:00
ITIL4® Strategist - Digital and IT Strategy	Post Course**
ITIL4 Managing Professional Transition	Day 5 after 13:00
DevOps Fundamentals	Day 3 after 15:00
DevOps Leadership	Day 3 after 15:00
SDi Service Desk Analyst	Day 3 after 15:00
ITIL®4 Specialist: Sustainability in Digital & IT	at least 48 hours after the end of the course**

\* Technically the course starts with the ITIL4 Foundation course so exam timings could follow that course but we would strongly recommend taking the exam "Day 5" onwards aka post course and most certainly NOT on Day 4 under any circumstances

\*\*There is a coursework element to this course that you must pass before taking the exam.

\*\*\*If sitting ITIL 4 Foundation following a Conversion Course (V3-V4), please book your exam for the day **after** your course finishes.

If your course is face-to-face, please factor in any travel required between your course location and your choice of exam sitting location and any time required for this, when booking your exams.

If you have any queries or issues around booking your exam, then please reach out directly to the PeopleCert team directly.

**PeopleCert**<sup>®</sup>

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<https://www.peoplecert.org/>

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